



THE CITY OF NEWBURYPORT'S COMMUNITY CHOICE POWER SUPPLY PROGRAM CONSUMER NOTIFICATION

November 15, 2022

Dear Newburyport Basic Service Consumer:

The City of Newburyport is pleased to announce that **Direct Energy Services** ("Direct Energy") has been selected as the supplier for its Community Choice Power Supply Program ("Program"). This Program is a municipal aggregation, which enables local government to combine the purchasing power of its residents and businesses to provide them with an alternative to National Grid Basic Service (M.G.L. c. 164, § 134). This Program only affects the supply portion of your monthly bill. It will not affect the delivery portion of your monthly bill. National Grid will continue to deliver your electricity, but Newburyport has chosen the supplier for the Program. Direct Energy will provide electric power supply for all consumers currently on Basic Service in Newburyport. This letter is intended to tell you about this Program for electric power supply. In accordance with state law, it also informs you of your rights and options if you choose not to participate in the Program.

- ✓ **YOU WILL BE AUTOMATICALLY ENROLLED IN THIS PROGRAM UNLESS YOU CHOOSE NOT TO PARTICIPATE AND OPT-OUT.**
- ✓ **YOU MUST RESPOND BY DECEMBER 20, 2022 IF YOU DO NOT WISH TO BE AUTOMATICALLY ENROLLED.**

YOU WILL NOT NOTICE ANY CHANGE IN YOUR ELECTRICITY SERVICE. The only difference you will see is that Direct Energy will be printed under the "Supply Services" section of your monthly bill. You will continue to receive one bill from National Grid. You will continue to send your payments to National Grid for processing. National Grid will continue to respond to emergencies, read meters and maintain the distribution and transmission lines. Reliability and quality of service will remain the same. Furthermore, you will continue to have all existing consumer rights and protections.

COMPARATIVE RATES AND TERMS

	Newburyport's Program* (Supply Services Only)		National Grid Basic Service (Supply Services Only)
Rate			
Residential	\$0.21760 per kWh	\$0.13320 per kWh	\$0.33891 per kWh
Commercial/Streetlight	\$0.21760 per kWh	\$0.13320 per kWh	\$0.32287 per kWh
Industrial	\$0.21760 per kWh	\$0.13320 per kWh	\$0.28736 per kWh
Duration	January 2023 – April 2023	May 2023 – November 2023	November 1, 2022 – April 30, 2023
	<i>[Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.]</i>		<i>[Residential and Small Commercial rates change every 6 months. Large Commercial and Industrial rates change every 3 months.]</i>
Renewable Energy Content	Meets Massachusetts renewable energy requirements		Meets Massachusetts renewable energy requirements
Exit Terms	NO CHARGE		May receive a reconciliation charge or credit <i>[Industrial G-2 & G-3 only]</i>

IF YOU HAVE BEEN MAILED THIS NOTIFICATION, you do not need to take any action to participate in the Program.

ALL BASIC SERVICE CONSUMERS who have been mailed this notification will be **AUTOMATICALLY** enrolled in the Program and start benefiting from the aggregation rate beginning on the day of the month in January 2023 that your meter is read. This date varies by service area. Your meter reading date is shown on your bill.

WATCH YOUR NATIONAL GRID BILL FOR FURTHER NOTIFICATION of the Program.

- Your January 2023 bill will state that you are being switched to Newburyport's Program.
- Your February 2023 bill will show Newburyport's supplier and aggregation rate under "Supply Services".

BUDGET PLAN OR ELIGIBLE LOW-INCOME RATE CONSUMERS will continue to receive those benefits from National Grid.

SOLAR PANEL AND COMMUNITY SOLAR CONSUMERS will continue to receive net metering or on-bill credits while receiving electricity supply under the Program, and the value of these credits will not be altered by participating in the Program.

ANY APPLICABLE TAXES WILL BE BILLED as part of the Program's power supply charge. You will be responsible for identifying and requesting an exemption from the collection of taxes by providing appropriate documentation.

TAX EXEMPT SMALL BUSINESS CONSUMERS must send, email, or fax a copy of their Energy Exemption Certificate directly to Direct Energy Attn: USN Tax Exemption at P.O. Box 180, Tulsa, OK 74101-0180 or usn.taxexemption@directenergy.com (email) or (800) 504-7428 (fax) in order to maintain their tax exempt status.

IF YOU HAVE ALREADY CHOSEN A COMPETITIVE SUPPLIER ON YOUR OWN, you must opt-out of this Program. This will ensure you continue to get your electricity from that Competitive Supplier.

IF YOU HAVE ALREADY CHOSEN A GREEN POWER SUPPLY OPTION THROUGH NATIONAL GRID, you must opt-out of this Program. This will ensure you continue to get your electricity from that Green Power Supply.

IF YOU DO NOT WISH TO PARTICIPATE IN THIS PROGRAM, you may: 1) Opt-out and continue paying National Grid's Basic Service rate; or 2) Opt-out and choose your own Competitive Supplier (if one is available to you).

HOW TO OPT-OUT

- Sign and return the enclosed opt-out card in the postage paid envelope provided; **OR**
- Visit colonialpowergroup.com/newburyport and click the opt-out button, then fill out and submit the Opt-Out Form; **OR**
- Call Direct Energy at (866) 968-8065 and ask to remain on National Grid Basic Service.

ANY TIME AFTER ENROLLMENT, you can still opt-out with **NO CHARGE**. It may take a couple of billing cycles before you are back on National Grid Basic Service. If you choose to opt-out after the initial enrollment, you may submit an Opt-Out form at colonialpowergroup.com/newburyport **OR** call Direct Energy at (866) 968-8065 and ask to be placed on National Grid Basic Service.

FOR MORE DETAILED INFORMATION regarding Newburyport's Program, please visit colonialpowergroup.com/newburyport or call us toll-free at (866) 485-5858 ext. 1. To learn more about Direct Energy, please visit directenergy.com/aggregations.

TO ACCESS NATIONAL GRID'S BASIC SERVICE RATES please visit: